

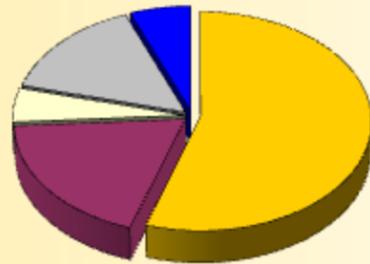
A1AA Financial Operations

The Area 1 Agency on Aging is a 501(c)(3) organization responsible for the stewardship federal, state, county and city funds with 70% of our total funding provided by the California Department of Aging. In addition, grants and contributions are received from foundations, private donors and fundraising efforts and the Agency benefits from a 50% ownership interest in its 434 7th Street building. A1AA has enjoyed a history of unqualified audit reports by an independent CPA and favorable monitoring reports from its oversight agencies.

2011-2012 Operating Revenues

\$1,921,393

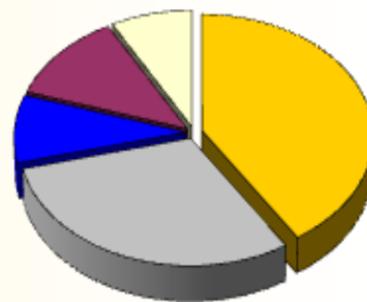
Federal Funds	55%	
State Funds	19%	
Support from Counties & Cities	5%	
Grants, Contracts & Contributions	15%	
Real Estate Activities	6%	



2011-2012 Operating Expenditures

\$1,918,731

Senior Support Programs	41%	
Senior Nutrition Programs	30%	
Volunteer Programs	9%	
Administration & Fundraising	12%	
Real Estate Activities	8%	



Statement of Financial Position

	As of 6/30/12	As of 6/30/11
Assets		
Cash & Cash Equivalents	\$ 688,369	\$ 357,478
Investments	25,299	80,169
Property & Equipment	1,163,834	1,178,178
Other Assets	93,641	201,342
Total Assets	<u>\$1,971,143</u>	<u>\$1,817,167</u>
Liabilities	\$ 129,033	\$ 155,091
Net Assets		
Unrestricted	1,625,175	1,622,513
Temporarily Restricted	216,935	39,563
Total Net Assets	<u>\$1,842,110</u>	<u>\$1,662,076</u>
Liabilities and Net Assets	<u>\$1,971,143</u>	<u>\$1,817,167</u>

Area 1 Agency on Aging



2011-2012 Annual Report



To provide leadership and guidance in supporting an older person's ability to lead a dignified, safe, healthy and independent life; and provide leadership and resources that support volunteers as they make positive changes in our community.

Main Office: 434 7th Street, Eureka, CA (707) 442-3763
 Del Norte Office: 1765 Northcrest Drive, Crescent City, CA 95531 (707) 464-7876
 Web Site: www.a1aa.org

Message from the Chair and Executive Director

Like the ocean, with its ebbs and flows, our lives are subject to change. This past year was no exception for A1AA. It was a year of change. However our commitment to providing service to seniors, the disabled and their families remained a constant.

When Cindy Denbo moved on in November 2011 after four years as executive director, the Board of Directors looked internally to Elaine David, Director of Finance, and Todd Metcalf, Director of Programs, to take over as interim co-directors until recruiting Maggie Kraft to take the helm in June 2012.

Any leadership change produces questions and uncertainty. The Board of Directors is extremely proud of and grateful for an amazing staff at A1AA. Without missing a beat, the staff continued to do the work it does so well. It expanded the fledgling Volunteer Driver Program, provided caregiver trainings, assisted thousands of seniors with Medicare coverage questions, recruited volunteers for local government agencies and nonprofits, and provided support and assistance to those looking for services to keep them living independently.

In January 2012, the Long Term Care Ombudsman program, formerly operated by the Humboldt Senior Resource Center, joined our menu of services.

And by spring, staff had completed the state-mandated Area Plan and partnered with The SCAN Foundation and senior activists to introduce the Senior Action Coalition. The 50-member group seeks to build consensus and educate the community about the long term care issues facing our community.

The Area Plan, done every four years, is a state-mandated document that identifies through data collection and public hearings the needs of Humboldt and Del Norte county seniors. This year, our planning got an additional boost when another SCAN Foundation grant enabled the North Coast Long Term Services and Supports Coalition, the California Center for Rural Policy at Humboldt State University, and former Assembly member Patty Berg to develop recommendations for the reorganization and realignment of long term care services in Humboldt County.

Much was accomplished in 2011-2012. Looking forward to a new year ahead, we recognize that there is still much to do. It is our goal to continue to achieve our mission statement in an effective and efficient manner.

Darlene Penfold, Board Chair

Life is not stagnant. Life is change. Like the pelicans on our cover, we must keep moving and searching for ways to thrive. It won't be easy. Needs are increasing; resources diminishing. But like the pelicans, we will survive. The many new faces at A1AA are already teaming with a dedicated veteran staff to move us forward.

I am so pleased to be back and working with the wonderful folks at A1AA and our community partners. I look forward to putting my 26 years of experience in senior services together with my Peace Corps experience in Africa to work together to care for those who need our support.

Maggie Kraft, Executive Director



*Area 1 Agency on Aging Board of Directors:
(Front row) Dianne Bennett,
Darlene Penfold,
Victoria Onstine, Dean Charlton
(Back row) Nyle Henderson,
Steve Beckman,
Tom Cochran, Naomi Johnson,
George Ingraham, M.D.
Not Pictured: Sharon Mellett, Sid Noyes,
Scott Sattler, M.D.*

A1AA Program Highlights 2011-2012

Caregiver Services

Caregiver Services provides training and support to seniors, caregivers and their families. Our caregiver registry provides referrals of trained caregivers to seniors and people with disabilities.

- ★ Responded to 979 family caregiver inquiries and requests.
- ★ Sent out 715 caregiver match lists.
- ★ Provided 6 caregiver trainings with 70 graduates.
- ★ Provided respite funding to 36 families.

Health Insurance Counseling and Advocacy Program (HICAP)

Counselors provide individual client appointments, community education, and informal advocacy regarding Medicare and related programs. A1AA's 11 registered HICAP counselors:

- ★ Counseled 3,079 Medicare beneficiaries through individual appointments.
- ★ Made over 9,201 total contacts, including phone calls and at public events.
- ★ Helped Medicare beneficiaries save over \$1,936,500.

Information and Assistance

I & A is the single access point for seniors, their families, caregivers and professionals to obtain information and connections to critical services. A1AA Resource Specialists responded to 4300 inquiries from seniors or family members and referred to appropriate services. Staff filed 52 Adult Protective Services reports on behalf of local seniors. One time emergency cash aid was provided to seven seniors.

Long Term Care Ombudsman Program

The Long-Term Care Ombudsman Program became an A1AA program in January 2012. Ombudsmen volunteers are trained to maintain a presence and act as advocates for residents in long term care facilities. Ombudsman investigate and resolve complaints on their behalf.

- ★ Provided a total of 2156.75 hours of volunteer time.
- ★ Investigated 268 complaints, with a resolution rate of over 90%.
- ★ Provided 1522 visits to local facilities.
- ★ Witnessed 39 Advanced Health Care Directives for residents in Skilled Nursing facilities.
- ★ Provided 221 consultations or trainings for staff of skilled nursing homes, residential care facilities and the community.

Senior Action Coalition

The Senior Action Coalition (SAC) is a grassroots group of older adults committed to identifying common values and working together across party lines to advocate in the interest of seniors. They seek to address the concerns of seniors in our communities, take action regarding pressing challenges, and strengthen the voice of older adults in community decision making. Current membership includes a diverse group of seniors representing all five districts of Humboldt County with active members in over 50 local organizations. Membership is open, with participation requirements for voting. SAC development was funded by a one-time grant from the SCAN Foundation.

Volunteer Center of the Redwoods/Retired Senior Volunteer Program (VCOR/RSVP)

VCOR/RSVP connects people with valuable volunteer opportunities that have an important impact in our community.

- ★ Managed a total of 338 RSVP volunteers, recruiting 38 new volunteers.
- ★ Supported RSVP volunteers who gave 63,076 hours of service.
- ★ Provided 810 free rides for seniors to their medical appointments through the Volunteer Driver Program.
- ★ Matched 28 senior Pen Pals with 28 seventh graders in a Crescent City elementary school.



Pelicans represent overcoming troubles, recovering from loss, sharing abundance with others, forgiveness and letting go of judgments.

Cover Photograph by Jose Quezada