

HICAP Program - Comments and Suggestions

The Health Insurance Counseling and Advocacy Program (HICAP) at the Area 1 Agency on Aging offers free Medicare counseling in Humboldt and Del Norte counties. Services are funded by Medicare, State of California, special grants, and private donations.

Our records show that you attended a workshop or met with a HICAP counselor recently. We would appreciate your feedback about this experience.

Please check the appropriate box.

I attended a workshop

I had an individual counseling appointment

We covered the following subjects.

Medicare Basics

Medicare Advantage Plans

Medigap Supplements

Medicare Prescription Drug Plans

Other _____

Did you obtain the information you needed?

Yes

No

Comments

Are you clear about the steps you need to take next?

Yes

No

Comments

Were you satisfied with the service provided by the HICAP Counselor?

Yes

No

Comments

We're always interested in improving the HICAP program. Do you have any suggestions for us?

HICAP has an ongoing outreach program. If you are willing to help by sharing your written comments, being interviewed for the newspaper, or being filmed for a television announcement, please sign below. We will contact you.

Name _____

Telephone _____

Thank you for your feedback.